



August 12, 2021

Dear Sunrise Residents and Families,

Every day, we strive to do what's best for the health, safety, and livelihood of all who call Sunrise home. While we are working to foster [brighter days](#), an important part of our 'new normal' is continually monitoring the latest developments of the COVID-19 pandemic. With news of the global spread of the [Delta variant](#) and evolving [guidance from the Centers for Disease Control and Prevention \(CDC\)](#) and other state/provincial and local health agencies, we know you may have questions and some concerns. I want to assure you that we continue to take the COVID-19 pandemic very seriously and have implemented measures to help control the spread of the virus.

One of the most significant components of our ongoing efforts is championing COVID-19 vaccines. This includes taking the important step of requiring the vaccine as a condition of employment, subject to applicable laws, for all current and new Sunrise community team members, because we believe it is the correct thing to do. I am happy to report that, to date, the significant majority of our residents and team members are now fully vaccinated—an important milestone. If you or a loved one is still on the fence, I encourage you to speak to your doctor as well as review and share this [COVID-19 vaccine fact sheet](#).

While vaccines are critical, we know we cannot rely on them alone to get us through this pandemic. That is why we will continue to follow the [safety and infection control protocols](#) that we have in place. In line with the CDC's [updated guidance](#), we are recommending fully vaccinated individuals resume wearing masks when indoors in areas of the country with [substantial or high transmission](#) of COVID-19 infection. Masks are required for visitors in all community common areas and are strongly encouraged even when in residents' suites, regardless of vaccination status. We also have a clear process to return communities that experience new cases of COVID-19 to restricted operations. Your community leadership will keep you informed if the operational status of your community changes.

Through all of this, we never lose sight of how important it is for our residents to be active, engaged, and enjoying life. I have seen firsthand the joy on residents' faces as they participate in events, join activities, and connect with loved ones in person. I also know how much you value [family communication](#) and we will keep you informed of any updates to our COVID-19 operating procedures, whether companywide or changes that impact your local area or community.

I cannot tell you how much we appreciate you and your continued trust and partnership. I remain honored and humbled to be a part of this amazing Sunrise team that serves you and your loved ones.

Warm regards,

Jack R. Callison, Jr.
Sunrise Chief Executive Officer