



November 20, 2020

Dear Sunrise Residents & Families:

Season's greetings to you and your loved ones. The holidays will be very different this year, in the midst of a worldwide pandemic. Like you, my family and I have made some difficult decisions to adapt our treasured time together so that we can stay as safe as possible. And, while these choices are difficult, I keep reminding myself of the progress made with COVID-19, as we continue to learn more about strategies to prevent the spread of the virus and ways to support those who may experience illness.

One great area of hope is the many COVID-19 vaccines that are showing promise in clinical trials, including when given to our vulnerable senior population. Sunrise continues to work with government agencies and healthcare associations to stay up to date on developments with the vaccine, and we are thrilled to share we have confirmed our communities' participation in priority deployment of the vaccine for our essential team members and the residents they serve, potentially kicking off by the end of the year or early January.

While we await this vaccine and potentially other new treatments, we are not taking our focus off of the hard work required each day to promote health and safety in our communities. We continue a robust infection control program and are pleased to share an expansion of our COVID-19 testing program. Throughout the pandemic, our communities have followed local orders on testing as well as utilized prevalence testing following the identification of any COVID-19 symptoms. With point-of-care and PCR testing now more readily available, we will now support all of our communities with a surveillance testing program. Here's what this program will look like:

- We'll test team members on a weekly basis for COVID-19 based on the local county/province's positivity rate.
 - o If the area positivity rate is under 5%, we'll test 25% of team members on a weekly basis so that all of our team members are tested each month.
 - o If the area positivity rate is above 5%, we'll transition to test 100% of our team members on a weekly basis.
- Should we identify a positive case of COVID-19 in our community, we'll continue to conduct prevalence testing of all team members and residents on a weekly basis.
- We'll continue testing everyone weekly until we receive 14 days of negative test results.
- Please keep in mind that this program may already be in place or look different in each community based on their local regulations or guidance, which we always follow first.

The attached guidance provides additional information on our testing program, which will help to increase detection of COVID-19 in our buildings and identify early opportunities we may have to further help prevent spread amongst our team members and residents. We also hope this increase in surveillance testing will help us offer additional opportunities for our families, friends and residents to safely interact within our communities. Of course, we will keep you and local health departments informed of our test results so that we may move swiftly to take appropriate actions. This may include

changes to our current Phased Resumption of Operations and Visitation offerings, as we maintain our commitment to promote the health of our residents, their families and our team members.

As many of us are hearing more about “COVID-fatigue,” rest assured that our dedicated team remains committed to providing a safe environment to our residents, their loved ones, and each other. We also continue to look for new opportunities to *Stop the Spread* both inside and outside of our communities, while still engaging in a meaningful way each day. While we all are hopeful for an end to this pandemic in early- to mid-2021, we will not let up in evaluating new opportunities to fight this virus, working to earn the incredible trust of our customers each and every day.

Please look for more information on what this testing program will look like in your local community, and continue to share your feedback with our teams. I could not be prouder of the entire Sunrise team, from our care managers to nurses, to housekeepers and so many more. We hope you know how honored we are to serve you and your family.

Stay safe and don't forget to wear a mask, socially distance and wash your hands!

Sincerely,

Sue Coppola
Chief Clinical Officer
Sunrise Senior Living

COVID-19 Testing Strategy

How Sunrise is leveraging testing as part of a proactive infection control program.

Why do we have testing protocols?

- 1 We remain firmly focused on promoting the health and safety of our residents and team members.
- 2 Preventing and mitigating the spread of the virus in our communities is a top priority.
- 3 Because COVID-19 can spread while people are asymptomatic, we want to identify a case of the virus as early as possible.

Who are we testing?



RESIDENTS

Residents are given a COVID-19 test before moving into the community and as needed depending on their community's status or as indicated by state/provincial regulations.

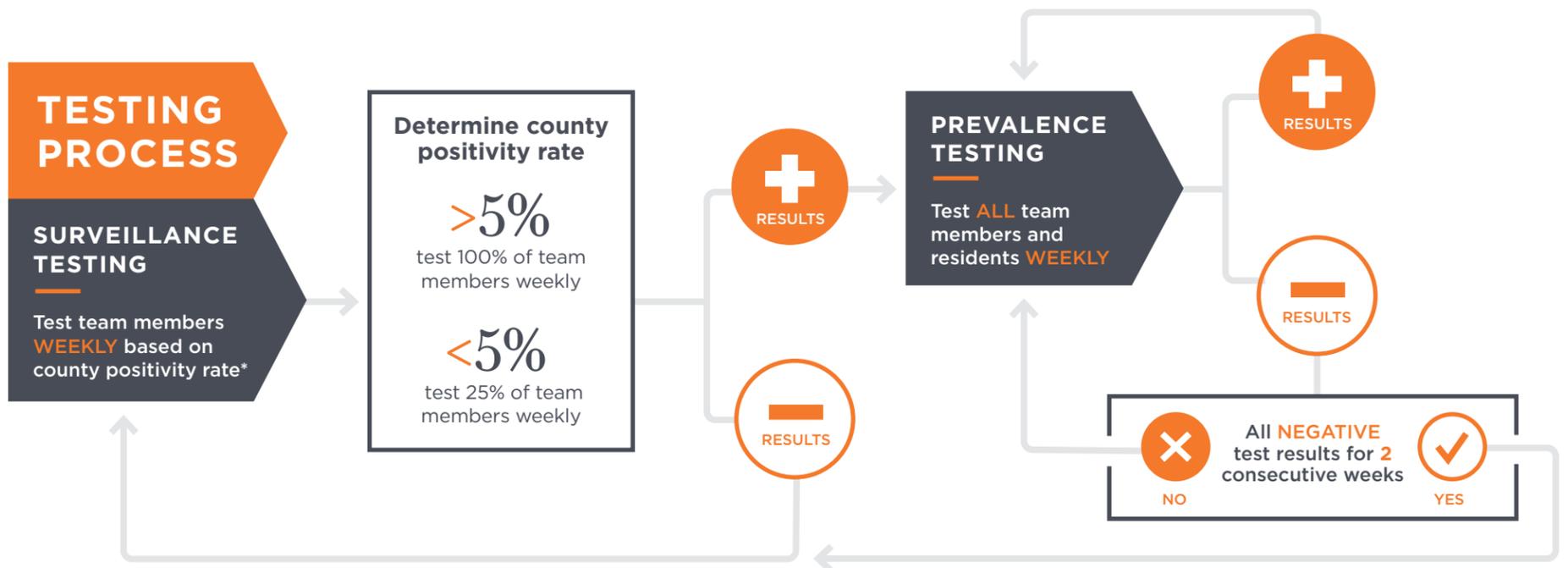


TEAM MEMBERS

All new team members are tested before starting. Current team members are part of our surveillance testing program.

When do we perform tests?

We are regularly performing surveillance and prevalence testing to increase our visibility of the impact of COVID-19 in our communities and take the necessary steps to mitigate spread.



SURVEILLANCE TESTING

Weekly testing of a sample of community team members to identify if they have the virus. The sample of people tested each week is rotated to help monitor if the virus is present.

PREVALENCE TESTING

Weekly testing of all residents and team members after there is a confirmed positive COVID-19 test result to determine the number of cases that may be present in the community.

Please note: Any resident or team member who exhibits symptoms of COVID-19 will be treated following our infection control protocols and precautions, regardless of any test results.

*If a state or local requirement is more stringent than the surveillance strategy noted, we follow that guidance.

What are our next steps?

We will remain nimble—adapting our approach, as needed, week by week based on the evolution of the pandemic, local area positivity rates, and guidance from health authorities.

Learn more about our COVID-19 response by visiting [SunrisePrepared.com](https://www.sunrise.com/sunrise-prepared).