



The Friends & Family Referral Program – Program Rules for Canada

- The Program offer is void where prohibited by law.
- Admissions for respite/stays fewer than 90 days, nursing care and residents transferring from another Sunrise community are not eligible to participate in the Program.
- Providers of health-related services to Sunrise and/or a community's residents are excluded from participating in the Program.
- Eligibility is limited to current residents, former residents, family members of a current or former resident and Sunrise team members (subject to Sunrise Standard Operating Procedures for the Friends & Family Referral Program) in each case who introduce a new resident to Sunrise.
- The Program is limited to **one** referral bonus per apartment.
- A referral bonus received for participation in the Program may be considered taxable income.
- A referral bonus received for participation in the Program may be considered earned income that could affect eligibility for benefits under income and disability assistance programs.
- The referral bonus to a new resident is **not** dependent upon that new resident's future participation in the Program or referral of other new residents.
- The possibility of earning a referral bonus in the future by referring a new resident may not be used to influence a prospective resident to move into a Sunrise community, nor as an inducement to a prospective resident to sign a residency agreement.
- The referral bonus shall in all cases be made to the resident or other person to whom that referral is attributable.